

UTi Pilots Quality Process Optimization in China to Improve Performance and Client Satisfaction

LONG BEACH, Calif., Sept. 29, 2015 (GLOBE NEWSWIRE) -- UTi Worldwide Inc. (Nasdaq:UTIW), a global supply chain services and solutions provider, has launched an internal process optimization effort in China that is expected to accelerate and amplify recent improvements in UTi's freight forwarding operations. The pilot effort aims to drive higher levels of efficiency, quality and client service in ways that can be applied across the company globally.

To spearhead the effort, UTi has established the Greater China Operation Excellence Team, which has begun streamlining freight forwarding processes in four areas: (1) business performance support (branch and regional scorecard measurement, sales scorecard and incentive review, projects and initiatives, and marketing and communication); (2) internal operation process and performance (standard operation process control and deployment, operation process optimization, and client implementation); (3) finance operation support and performance (policy and procedure deployment, data issue resolution, cash management and revenue improvement, month-end routine support, and projects and initiatives); and (4) operation alignment and deployment (1VIEW system enhancements and training, data integrity, and alignment with global projects and initiatives).

"We are thrilled that Greater China is leading the next wave of innovation in UTi's freight forwarding business," said Raymond Lee, Regional Vice President, Greater China. "This is about more than process optimization, however. It's also about working together in new ways that engage our people and delight our clients. All of us are excited about the potential this collaborative approach offers us to deliver better results for all of UTi's stakeholders."

Lee said the Greater China Operation Excellence Team is led by Helen Yi, Global Director, Shared Services, and supported by Justin Fan, General Manager; Judy Li, Manager; Bernice Li, Manager; Niels Yin, Manager; and N. Swaminathan, Area Operations Support.

About UTi Worldwide

UTi Worldwide Inc. is an international, non-asset-based supply chain services and solutions company providing air and ocean freight forwarding, contract logistics, customs brokerage, distribution, inbound logistics, truckload brokerage and other supply chain management services. The company serves a large and diverse base of global and local companies, including clients operating in industries with unique supply chain requirements such as the energy and mining, retail, apparel, chemical, automotive, pharmaceutical, and technology industries. The company seeks to use its global network, proprietary information technology systems, relationships with transportation providers and expertise in outsourced logistics services to deliver competitive advantage to each of its clients' supply chains.

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